

## Statement of Nondiscrimination

Augusta ENT complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Augusta ENT does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. Augusta ENT provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

Augusta ENT also provides free aids and services to help people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats and more)

If you need these services for an appointment with a physician, please tell us when you schedule that appointment at 706-868-5676.

If you believe that Augusta ENT has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Keith Lynn  
Civil Rights Coordinator  
340 N. Belair Rd  
Evans, GA 30809  
Phone: 706-868-5676  
Fax: 706-922-4385

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, a patient representative will help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights complaint portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

Centralized Case Management Operations  
U.S. Department of Health and Human Services  
200 Independence Ave. SW  
Room 509F, HHH Building  
Washington, D.C. 20201

**1-800-368-1019**

**1-800-537-7697 (TDD)**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Statements of Nondiscrimination in Languages Used in Georgia

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 706-868-5676.

### Spanish

ATENCIÓN: Si usted habla español, tiene a su disposición servicios gratuitos de interpretación. Comuníquese con alguien del personal de registros o llame al 706-868-5676.

### Vietnamese

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho quý vị. Xin liên lạc với nhân viên phụ trách ghi danh hay gọi số 706-868-5676.

### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다 706-868-5676 번으로 전화해 주십시오.

### Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 706-868-5676

### Gujarati

ચના: જો તમે ગુજરાતી બોલતા હો, તો િન:બ્લુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છે. ફોન કરો 706-868-5676

### French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 706-868-5676

### Amharic

ማሳሰቢያ: ከግሪክ ቋንቋ ጋር ስለሚያገለግሉት ለአርብ ቋንቋ ተዘጋጅተዋል: ከምሳሌ ጋር ለተያያዙ ውስጥ አንዳቸውን ያነጋግሩ ወይም በስልክ ቁጥር 706-868-5676 ይደውሉ: :

### Hindi

ध्यान दें: यदि आप हिंदी बोलते तो आपके ललए मुफ्त में भाषा सिं यता सेवारं उपलब्ध ह। 706-868-5676 पर फोन करें।

### French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 706-868-5676

### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 706-868-5676

### Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم هاتف الصم والبكم: 706-868-5676

### Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 706-868-5676

### Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما

فراهم می باشد. با 706-868-5676 تماس بگیرید.

### German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wenden Sie sich an das Anmeldepersonal oder wählen Sie die Rufnummer 706-868-5676

### Japanese

注意事項：日本語での言語サポートを無料で提供しています。レジストレーション・スタッフ、または 706-868-5676までお問い合わせください。